

Win a Trip to Italy with Regano – Terms and Conditions

1. Promoter

This promotional competition (“**the Competition**”) is run by **Maspark Sales and Marketing (Pty) Ltd** (Registration No. 2011/146523/07) (“**the Promoter**”), a company duly incorporated in terms of the laws of the Republic of South Africa, with its principal place of business at 15 Cochrane Avenue, Epping, South Africa, 7460. The Promoter is the owner of the **Regano** brand (“**the Brand**”). All intellectual property rights in and to the Brand, including but not limited to trade marks, logos, and trade names, are and shall remain the sole and exclusive property of the Promoter. The use of the Brand in connection with this Competition does not confer any proprietary rights upon participants or third parties.

2. Competition Period

- The Competition runs from **20 July 2026 to 30 August 2026** (both dates inclusive) (“**the Competition Period**”).
- Entries received after 23:59 on 31 July 2026 will not be considered.
- The winner will be announced on **4 September 2026**.

3. Eligibility

- The Competition is open to natural persons who are South African or Namibian citizens or permanent residents, and who reside in the Republic of South Africa or Namibia.

Participants must be:

- 18 years or older;
- In possession of a valid South African or Namibian identity document;
- Eligible to travel internationally; and
- Not have a criminal record that would prevent international travel.
- No director, member, partner, employee, agent, consultant, or contractor of the Promoter, including any person employed by or rendering services to any division, subsidiary, or affiliate of Maspark Sales and Marketing (Pty) Ltd, and no immediate family member, being a spouse, life partner, parent, child, or sibling, or member of the same household of any such person, shall be eligible to enter the Competition. This exclusion extends to any advertising agency, supplier, or other service provider engaged by the Promoter in connection with the Competition, and their respective employees and immediate family members.
- Influencers engaged for promotional purposes are excluded from entry.

4. How to Enter

- Purchase **any Regano product** from any store nationwide.
 - Submit your **till slip via WhatsApp** to the designated competition number, being +27 64 070 7064 (“**the Competition Number**”), together with your full name, surname, and South African ID number.
 - Each valid till slip counts as **one entry**.
 - Multiple entries are allowed, provided each entry is supported by a **separate** valid till slip. Each till slip may only be used for one entry.
 - There is **no minimum purchase requirement**.
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5. Entry Requirements

- Entries must include a **clear, legible till slip**.
- The Promoter reserves the right to disqualify entries where:
 - The till slip is missing, illegible, or fraudulent
 - Entry details do not match the participant's information
 - Any attempt at manipulation or abuse is detected

6. Prize

- One (1) winner will receive a **trip for two (2) people to Italy ("the Prize")**.

Prize Includes:

- Return **economy class flights**
- **6 nights accommodation**
- **Breakfast and dinner**
- **R10,000 spending money** (loaded onto a card)
- **Travel insurance**
- **Visa costs**

Additional Notes:

- The total estimated Prize value is approximately **R100,000**. The actual value may vary depending on prevailing exchange rates, airfares, and accommodation costs at the time of travel.
- Travel must be completed within **12 months of the winner announcement date**, subject to availability and seasonal booking restrictions. Failure to complete travel within this period will result in forfeiture of the Prize, and the Promoter shall have no further obligation to the winner in this regard.
- Travel arrangements will be managed exclusively by the Promoter or its appointed travel agency. The winner shall have no right to make independent travel arrangements or to claim reimbursement for self-arranged travel.
- The Prize is **not transferable, exchangeable for cash, or subject to substitution**, except that the Promoter reserves the right, in its sole discretion, to substitute the Prize with one of comparable or greater value if the Prize becomes unavailable for reasons beyond the Promoter's reasonable control.

7. Winner Selection

- The winner will be selected by means of a **random draw from all valid entries received via WhatsApp** during the Competition Period.
- The draw will take place at the Promoter's premises on or about **4 September 2026**.
- An **independent auditor or attorney** will oversee the selection process to ensure fairness and compliance with these terms and applicable law.

8. Winner Notification

- The winner will be contacted via **WhatsApp** on the Competition Number from which the entry was submitted. If the Promoter is unable to reach the winner via WhatsApp, the Promoter shall make reasonable efforts to contact the winner by alternative means, including telephone or email (where such details have been provided).
- The winner must respond and confirm acceptance of the Prize within **72 (seventy-two) hours** of the first notification attempt.
- If the winner cannot be reached or fails to respond within the stipulated period, or declines the Prize, the winner shall be deemed to have forfeited the Prize, and a **new winner will be selected** in accordance with

the same process. This process may be repeated up to three (3) times, after which the Promoter shall have no obligation to award the Prize.

9. Verification

- The winner will be required to provide:
 - A valid **South African/Namibian ID**
 - A valid **passport**
 - The **original till slip**
- Failure to provide valid documentation within **30 (thirty) days** of being requested to do so will result in **disqualification**, and a new winner will be selected in accordance with clause 7.

10. Travel Conditions

- The winner and their travel companion (who must be 18 years of age or older) must:
 - Hold valid passports
 - Meet all international travel requirements
- The winner is solely responsible for ensuring the validity of their passport and that of their travel companion for the duration of the trip and for a minimum of 6 (six) months beyond the intended date of return.
- Visa application costs are covered by the Promoter, however:
 - If a visa is denied, the winner may:
 - Be replaced with a new winner, or
 - Opt to travel to an alternative visa-free destination (subject to Promoter approval)
- Travel is undertaken entirely at the **winner's own risk**. The Promoter shall not be liable for any personal injury, illness, death, loss, or damage to property arising out of or in connection with the trip, save to the extent that such liability cannot be excluded by law.
- The winner and their travel companion shall be required to sign a written acknowledgement of risk and indemnity in favour of the Promoter (in its capacity as owner of the Brand) prior to travel, in a form to be provided by the Promoter.

11. Publicity

- By entering the Competition, participants agree that the Promoter (in its capacity as owner of the Brand) may:
 - Use the winner's **name, likeness, photograph, video footage, and images** across all media platforms (including but not limited to print, digital, social media, and broadcast) for marketing and promotional purposes
 - Share content related to the prize experience
- No additional compensation will be provided for such use.
- These publicity rights shall endure for a period of **24 (twenty-four) months** from the date of the winner announcement, unless the winner provides prior written objection to the Promoter.

12. Data Protection (POPIA)

- The Promoter is the responsible party for the purposes of the Protection of Personal Information Act 4 of 2013 ("POPIA"). By entering the Competition, participants consent to the collection, processing, and storage of their personal information (including but not limited to name, surname, ID number, contact details, WhatsApp number, and till slip data) for the purposes of administering the Competition, verifying

entries, selecting and notifying the winner, arranging the Prize, and fulfilling any legal or regulatory obligations.

- Personal information will be handled in accordance with POPIA and the Promoter's privacy policy, available at www.maspark.co.za. Personal information will be retained only for so long as is necessary to fulfil the purposes set out herein, or as required by applicable law, and will thereafter be securely destroyed.
- The Promoter may share personal information with its divisions, subsidiaries, appointed travel agencies, and other third-party service providers to the extent necessary to administer the Competition and fulfil the Prize, and such sharing shall be subject to appropriate data processing agreements.
- Participants have the right to request access to, correction of, or deletion of their personal information by contacting the Promoter at info@maspark.co.za. Participants may withdraw their consent to the processing of their personal information at any time by contacting the Promoter, provided that withdrawal of consent may result in disqualification from the Competition.

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13. General

- This Competition is conducted in accordance with the **Consumer Protection Act 68 of 2008** ("the CPA").
- The Promoter reserves the right, in its sole and absolute discretion, to:
 - Amend these terms and conditions, or suspend or cancel the Competition at any time, if circumstances arise outside of the Promoter's reasonable control, or if the Promoter is required to do so by law, regulation, or any order of a competent authority. Any such amendment, suspension, or cancellation will be communicated to participants via the Competition's social media channels and/or WhatsApp, and no participant shall have any claim against the Promoter (in its capacity as owner of the Brand) as a result thereof
- The Promoter reserves the right to disqualify any participant who, in the Promoter's reasonable opinion:
 - Acts fraudulently
 - Provides false information
 - Attempts to manipulate the competition

14. Limitation of Liability

- To the maximum extent permitted by applicable law, the Promoter (in its capacity as owner of the Brand) shall not be liable for:
 - Any indirect, consequential, or special loss, damage, or injury incurred as a result of participation in the Competition or the use or enjoyment of the Prize, howsoever arising
 - Any travel disruptions, delays, cancellations, or losses arising from force majeure events (as defined below), acts of third parties, or circumstances beyond the reasonable control of the Promoter (in its capacity as owner of the Brand)
 - Any loss or damage arising from the failure of WhatsApp or any other communications platform used in connection with the Competition
 - Any tax liability that may arise in connection with the receipt or use of the Prize, which shall be the sole responsibility of the winner
- Nothing in these terms and conditions is intended to, or shall be deemed to, exclude or limit the Promoter's liability for death or personal injury caused by negligence, fraud, or any other liability that cannot be excluded or limited by applicable law.

15. Force Majeure

The Promoter shall not be liable for any delay or failure in performing its obligations under these terms and conditions if such delay or failure results from a force majeure event. For the purposes of these terms, a “**force majeure event**” means any event or circumstance beyond the reasonable control of the Promoter, including but not limited to: natural disasters, epidemics, pandemics, war, terrorism, civil unrest, government actions or sanctions, travel bans, airline or transport disruptions, strikes, power failures, telecommunications failures, or any other event of a similar nature.

In the event that the Prize cannot be fulfilled due to a force majeure event, the Promoter shall use reasonable endeavours to provide an alternative prize of comparable value, or may elect to cancel the Prize without liability.

16. Indemnification

By entering the Competition, each participant agrees, to the maximum extent permitted by law, to indemnify and hold harmless the Promoter (in its capacity as owner of the Brand), and their respective directors, officers, employees, agents, and affiliates, from and against any and all claims, demands, actions, liabilities, losses, damages, costs, and expenses arising out of or in connection with: (a) the participant’s entry into or participation in the Competition; (b) the acceptance, use, or enjoyment of the Prize; (c) any breach of these terms and conditions by the participant; or (d) any negligent, reckless, or unlawful act or omission of the participant or their travel companion.

17. Governing Law and Jurisdiction

These terms and conditions shall be governed by and construed in accordance with the laws of the Republic of South Africa. Any dispute arising out of or in connection with these terms and conditions or the Competition shall be subject to the exclusive jurisdiction of the courts of the Republic of South Africa.

18. Dispute Resolution

In the event of any dispute arising from or in connection with the Competition, the parties shall first attempt to resolve the dispute through good faith negotiation. If the dispute is not resolved within 14 (fourteen) days of written notice of the dispute, either party may refer the matter to mediation under the rules of the Arbitration Foundation of Southern Africa (“**AFSA**”). If mediation fails to resolve the dispute within 30 (thirty) days, either party may institute legal proceedings.

19. Severability

If any provision of these terms and conditions is found to be invalid, unlawful, or unenforceable by a court of competent jurisdiction, such provision shall be severed from these terms and conditions to the extent of its invalidity, unlawfulness, or unenforceability, and the remaining provisions shall continue in full force and effect.

20. Entire Agreement

These terms and conditions constitute the entire agreement between the participants and the Promoter in relation to the Competition and supersede all prior representations, warranties, understandings, and agreements, whether written or oral.

21. Acceptance of Terms



MAS PARK
SALES & MARKETING

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By entering this Competition, participants acknowledge that they have read, understood, and agree to be bound by these terms and conditions, including all amendments thereto. Participants further acknowledge that they have no claim against the Promoter (in its capacity as owner of the Brand) in relation to the Competition, the Prize, or these terms and conditions, save as expressly provided herein or as required by applicable law.

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